# SwiftCiti App Requirements

**Project scope**

The goal of the swift city platform is to provide users with unique items in a stress free manner. These items can be in the form of food or personal items that are normally delivered via a delivery driver.

# User Stories

Customer – As a customer, I want to be able to order food , groceries or send personal items from the convenience of my home so that I can spend time on other important items.

Driver- As a driver , I want to be able to deliver goods and services with ease on my own time , so that I can earn income on my own time.

**Merchant** – As a merchant, I want to sell goods and update items as needed, so that my unique goods can get in the hands of my customers easily

# Food Delivery

Customer app (iOS and Android) Driver app (iOS and Android) Grocery panel

Admin panel Sign up Login

Manage profile Browse categories Browse products Add to cart Checkout

Order now Schedule orders Promo codes

In app notifications Real time chat Refer a friend Track driver

Order tracking Order history Railings/ reviews Tax calculator

menu Multilingual Payment Gateway Signup

Login

Manage profile Manage categories Manage products

Manage promotion codes Receive order

View earnings Order history

In app notifications Real time chat Review/ rating

Tax calculator Delivery

Take away

Import/ export items

Booking of grocery through store panel Search by qr

Invoice Multilingual Payment gateway Merchant Panel

# Grocery Delivery

Customer app (iOS and Android) Driver app (iOS and Android) Grocery panel

Admin panel Sign up Login

Manage profile Browse categories Browse products Add to cart Checkout

Order now Schedule orders Promo codes

In app notifications Real time chat Refer a friend Track driver

Order tracking Order history Railings/ reviews Tax calculator Smart search Wallet

QR menu Multilingual Payment Gateway Signup

Login

Manage profile Manage categories Manage products

Manage promotion codes Receive order

View earnings Order history

In app notifications Real time chat Review/ rating

Tax calculator Delivery

Take away

Import/ export items Invoice

Multilingual Payment gateway Merchant panel

# Mail Delivery

Customer app (iOS and Android) Driver app (iOS and Android) Sign up

Login

Manage profile Order now Schedule delivery

Promo codes

In app notifications Real time chat Refer a friend Track driver Railings/ reviews Tax calculator Smart search Wallet

QR menu Multilingual Payment Gateway Signup

Login

Manage profile View earnings Delivery history

In app notifications Real time chat Review/ rating

Tax calculator Delivery

Import/ export items Search by qr

Invoice Multilingual Payment gateway